



tafeSA



Leadership for the New Millennium

'...the most important work in the new economy is creating conversation. In today's world, it becomes the leader's primary responsibility to facilitate the kind of collaborative environment, mutual trust, and authentic conversations that enable the organisation to access the collective intelligence of its members.' - (Juanita Brown, *The World Café*)

During 2008, TAFE SA in liaison with the SA Health & Community Services Skills Board, will be offering a series of five two-day forums for leadership groups in the community services sector. We invite you to join us - in leadership conversations designed to focus our attention on key leadership challenges; and current/future approaches to leading in this new millennium.

Workshop I – *The real work of leadership*

Monday 28 July – Tuesday 29 July, The Monastery Conference and Retreat Centre

In the first workshop, we discuss -

- Leadership in uncertain times – what does it look like?
- Leadership and you – leading from the future that is seeking to emerge
- Leaders and prospective/emerging leaders talking together – networking with other leaders and engaging people to bring out their own leadership capacities and the leadership in others

Competencies to be covered:

CHCORG11B Lead and develop others

CHCCOM4B Develop, implement and promote effective communication techniques

CHCCS4C Manage the delivery of a quality service

Workshop II – *Becoming an Employer of Choice*

Thursday 14 August – Friday 15 August, The Monastery Conference and Retreat Centre

'The best companies now know, without a doubt, where productivity - real and limitless productivity - comes from. It comes from challenged, empowered, excited, rewarded teams of people. It comes from engaging every single mind in the organisation, making everyone part of the action, and allowing everyone to have a voice - a role – in the success of the enterprise. Doing so raises productivity not incrementally, but by multiples.'

(Jack Welch, former CEO and Chairman of General Electric)

In this workshop, we focus on –

- The changing face of the labour market
- The new world of work
- Recruitment and retention – is this the best we can do?
- Becoming an employer of choice – thinking outside the square
- Connecting people – to purpose, to people, to resources

Competencies to be covered:

PSPMNGT605A Manage diversity

CHCORG7B Manage workplace issues

CHCORG27A Provide mentoring support to colleagues

CHCORG29A Provide coaching and motivation

Workshop III – *Doing the Board Walk*

Monday 8 September – Tuesday 9 September, The Monastery Conference and Retreat Centre

In this workshop, we take a new look at a perennial question – how to build boards that make a difference:

- Singing from the same song sheet
- Parts that make up the whole – roles and functions in the living system
- Dialogic interviews – talking the walk
- Positioning the organisation for the future
- Putting it all together – leading the living system

Competencies to be covered:

SRXGOV004B Work effectively with the Board of an organisation

CHCINF6B Manage information strategically

Workshop IV – *Effective Strategy and Increasing Complexity – Leading When We Don't Know Where We Are Going*

Monday 27 October – Tuesday 28 October, The Monastery Conference and Retreat Centre

'However good our futures research may be, we shall never be able to escape from the ultimate dilemma that all our knowledge is about the past, and all our decisions are about the future.' - (Ralston and Wilson, *Scenario Planning Handbook*)

Mission statements, strategic plans, hierarchical structures – are these the rudders by which to steer our organisational ship? In this workshop, we discuss strategy development in times of complexity, volatility, ambiguity and uncertainty:

- Leading change – planning in an uncertain world
- From forecasting to speculation, from force to resilience, from control to learning, from linear to circular thinking
- scenario planning and action planning

Competencies to be covered:

CHCORG12B Review organisational effectiveness
CHCORG10B manage organisational change
CHCORG13B manage organisational strategic and business planning

Workshop V – *Innovation and Creativity – Bold Possibilities for the Future...*

Monday 17 November – Tuesday 18 November, The Monastery Conference and Retreat Centre

‘Creativity can’t be shoehorned between the hours of nine and five. The Muses don’t always show up on time for appointments.’ - (Harvard Business Review, July/August 2005)

Roll up your sleeves, and practice innovation. In the final workshop, we play...seriously.

- Creating a culture of innovation
- Harvesting ideas
- Creating future directions
- Future directions made visible
- The process of iteration – per feedback
- Action planning

Competencies to be covered:

BSBMGT Manage innovation and continuous improvement
BSBINN801A Lead innovative thinking and practice

Registration etc...For more details, or to register, please contact –

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Fees: *\$400.00 per person, per two-day workshop*

Please note: These workshops are structured sequentially and can be attended as a whole, but interested persons can register for one or more specific workshops. Please register three weeks prior to workshop date, to allow for mail-out of preparatory materials. Completion of each workshop can be credited towards the advanced diploma of community services management.